

Accessibility at Loft

Loft is a HI Hostel with a Café and Bar in the very center of Reykjavík Iceland. Loft opened 2013 and is owned by Hostelling International Iceland.We look after our guests, and we are committed to ensuring our facilities and services are easily accessible to all.

Loft is a modern, fully equipped and disability-friendly hostel, designed to ensure accessibility for wheelchair users and those with mobility issues. It's part of staff training in customer service to prepare for welcoming all guests; both for the hostel stay and at the café & bar.

Loft is the holder of the Accessibility Label, a quality label that provides information to users about accessibility (www.gottadgengi.is).For more information please visit: <u>http://godadgang.dk/is/search/factsheet.asp?id=10290</u>

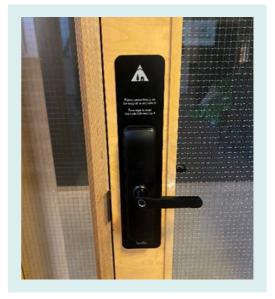
MAIN ENTRANCE AND RECEPTION

The entrance to the hostel is barrier-free with the door opening outwards on demand. The entrance is 89 cm wide and there is a doorbell (120 cm height) on the right-hand side of the door. To reach the reception, guests take the elevator to the fourth floor / top floor. The bedrooms can also be accessed using the elevator.

The width of the corridor in front of the elevator is 250cm, the width of the elevator automatic door is 80cm. The elevator cabin width is 110cm and depth 140cm.

The reception desk is 121 cm in height. Reception staff comes to front and uses a table (height is 90 cm) in case of assisting a person in a wheelchair.

Before arrival, the guest has received a unique key-code to their mail / phone. They use this key code to open up front doors, corridors and the guest room that the guest is registered to.



PUBLIC AREAS - BARS AND CAFE

Doors automatically close but this mode can be turned off when guests with mobility problems are staying in the hostel. We can set up a ramp leading to the 4th floor balcony so that it becomes easily accessible to all. Tables in the public areas can be moved and altered to make the space more user friendly.

BEDROOMS

All of Loft Hostels 19 rooms are on the 2nd and 3rd floor which are accessible by elevator. The doors to the hallway where the rooms are, are for manual opening only. Doors automatically close. This mode can be turned off when guests with mobility problems are staying in the hostel.

The hostel offers specific room types that allow for disabled access. These rooms have 6 beds and are carpeted. There is approximately 200cm of barrier free space for a wheelchair to move around in the room. The rooms have extra wide doors, an open shower area with rails and a shower seat. The bathroom mirror is 90 cm from the ground. Hand dryer is placed where it can be easily reached.

The doors to the rooms are 83 cm wide with handles designed for easy opening.



The beds are 90cm wide, 210cm long and 45 cm from the ground. The height to the top bunk is 107 cm above the lower bunk and mattress. The beds are designed in such a way as to offer some privacy. There is a storage shelf at the head of the bed with a reading lamp and an electrical socket.



There are underbed lockers for valuables, which require a padlock. Padlocks may be purchased from the reception.

BATHROOMS

Additional to the ensuite bathrooms in all rooms, there are 3 communal disabled friendly bathrooms in the corridors of the 2nd, 3rd and 4th floor.

The bathrooms 2.24 x 2.23 m. The doors open outwards and are 83 cm wide.

The toilet is 44 cm from the ground with handrails on either side. The washbasin is 79 cm high and can be accessed easily. The soap dispenser is 90 cm high. There is ample space for a wheelchair to move in and around the bathroom.





In the 2nd and 3rd floor communal bathrooms there is an additional disabled friendly shower. Each room is equipped with support rails and a roll-in shower seat. Please note this shower seat has neither a back support or arms.



KITCHEN

The kitchen is on the 4th floor and is easily accessible to all during the time when Reception area is open; from 08:00 to 23:00.Furniture is user friendly and movable.

We offer a self-service continental breakfast buffet that can be set up to allow those with mobility problems to access it easily.

MORE INFORMATION

Dogs are welcome to the open areas on top floor. Guide dogs are more than welcome into the private rooms We recommend renting specific equipment's (scooters etc) beforehand at Hjálpartækjabankinn - <u>https://ja.is/hjalpartaekjabanki-sjalfsbjargar/</u>

LOFT HI HOSTEL

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OPENING HOURS

Open all year around. 24/7 reception assistance. Check in is any time after 15:00. Reception open: 08:00 to 23:00. Night security through service phone line (+354 553 8140): 23:00 to 08:00.

CERTIFICATIONS QUALITY AND SUSTAINABILITY

Swan Nordic Eco Label HI Quality & Sustainability Access Iceland



