

Accessibility at Dalur

Dalur is a HI Hostel location with a café and bar in Laugardalur recreational area in Reykjavík, Iceland.

Dalur first opened 1986 and was extended the year 2000. It is owned by Hostelling International Iceland and holds the national office of HI Iceland. We look after our guests, and we are committed to ensuring our facilities and services are easily accessible to all.

Dalur is a modern, fully equipped and disability-friendly hostel, designed to ensure accessibility for wheelchair users and those with mobility issues.

It's part of staff training in customer service to prepare for welcoming all guests; both for the hostel stay and while at the café and bar.

ARRIVAL AND CAR PARKING FACILITIES

In front of the hostel, there are three heated disabled parking spaces which are 2.5 meters in length and allow enough space for guests. The distance from the parking space to the main entrance of the hostel is 15 meters and is via a ramp.



MAIN ENTRANCE AND RECEPTION

The entrance to the hostel has a front door opening manually inwards. Inside there is an entrance where there is a service phone at one meter height. The door from the entrance into the Hostel opens manually inwards.

Before arrival, the guest will receive a unique key-code to their mail / phone. They use this key code to open front doors, corridors and the guest room that the guest is registered to.

The entrance is 280cm wide. -
Reception is on the ground floor.
There is no elevator in the house.
The reception desk is 105cm in height. Reception staff comes to front and uses a table (height is 90 cm) in case of assisting a person in a wheelchair.



PUBLIC AREAS - BAR AND CAFE

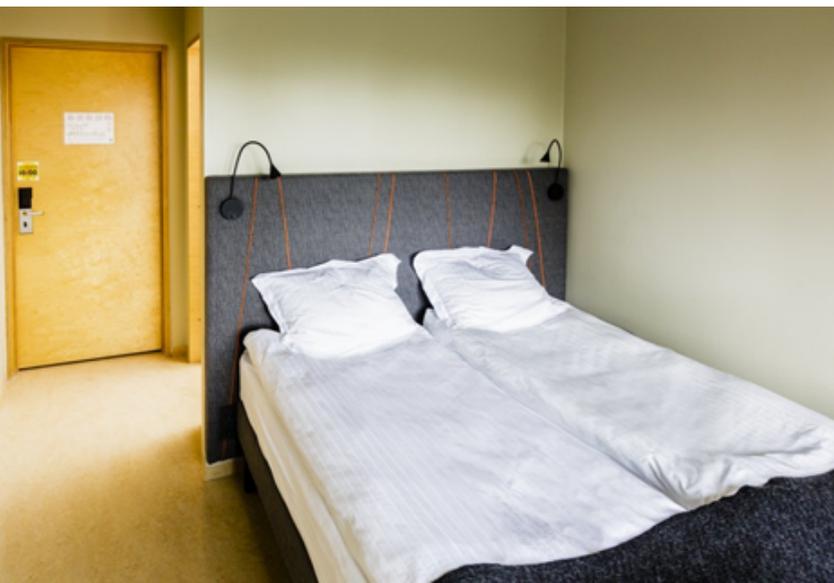
The doors to the hallway where the rooms are, are for manual opening only. Doors automatically close. This mode can be turned off when guests with mobility problems are staying in the hostel.

Tables in the public areas can be moved and altered to make the space more user friendly.



BEDROOMS

Half of Dalur Hostels 40 rooms are on the Ground floor while the other half are on the 2nd floor, which are not accessible for wheelchair users or guests with severe mobility issues. The hostel offers specific room types that allow for disabled access. These 4 rooms have 2 single beds. One of the beds can easily be removed from the rooms leaving approximately 200cm of barrier free space for a wheelchair to move around in the room. The rooms have 90 wide doors, an open shower area with rails and a shower seat. The doors to the bathroom are 83 cm wide with handles designed for easy opening.



The beds are 85cm wide, 200cm long and 61 cm above the ground. The beds are designed in such a way as to offer some privacy. There is a reading lamp and an electrical socket at the head space.

BATHROOMS

Additional to the ensuite bathrooms in all of those 4 rooms, there is one communal disabled friendly bathroom in the reception area next to the entrance. That bathroom is 1.7 m². The doors open outwards and are 86 cm wide. Hand dryer is placed where it can be easily reached.

The toilet in the private room is 46 cm from the ground with handrails on either side. The washbasin is 79 cm high and can be accessed easily. The soap dispenser is 116 cm high. There is ample space for a wheelchair to move in and around the bathroom. The bathroom mirror is 96 cm from the ground.



KITCHEN

The kitchen is on the ground floor and is easily accessible to all. Furniture is user friendly and movable.

We offer a self-service continental breakfast buffet that can be set up to allow those with mobility problems to access it easily.



MORE INFORMATION

Dogs are welcome to the open areas on top floor. Guide dogs are more than welcome into the private rooms.

We recommend renting specific equipment's (scooters etc) beforehand at Hjálpartækjabankinn - <https://ja.is/hjalpartaekjabanki-sjalfsbjargar/>

DALUR HI HOSTEL

SundLaugavegur 34, IS - 105 Reykjavik, Iceland

Tel: (+354) 553 8100

Website <https://www.hostel.is/en/hostels/hi-reykjavik-dalur>

E-mail: dalur@hostel.is

Sales office tel. (+354) 575 6708

E-mail: dalur@hostel.is

Facebook: www.facebook.com/Reykjavik.Dalur.Hostel

OPENING HOURS

Open all year round.

24/7 reception assistance. Check in is any time after 15:00. Reception open: 8 - 10 and 3-8.

Night security through service phone line (+354 553 8140): 20:00 to 09:00.

CERTIFICATIONS QUALITY AND SUSTAINABILITY

Swan Nordic Eco Label

HI Quality & Sustainability

